

# Website Privacy Policy

Last updated: October 31, 2025

Applies to: Visitors of liquidstreams.com (the “Site”).

Contact: [privacy@liquidstreams.com](mailto:privacy@liquidstreams.com) — Liquidstreams, LLC, 680 W. Nye Lane, Suite 201, Carson City, NV 89703.

This privacy policy explains, in everyday language, how we collect and use information from people who visit our company website (not the ChartTreker product). It is short, direct, and written for real people — but it includes the legal protections we need.

## 1. Quick summary (plain English)

- We only ask for your email if you voluntarily enter it to **Subscribe** to our company newsletter.
- We **will never sell** visitor email addresses. Ever.
- Our site uses cookies and a cookie-consent banner controls non-essential cookies.
- You can unsubscribe at any time or ask us to delete your email. See contact details below.

## 2. What information we collect

We collect the minimum information needed to operate the Site and communicate with people who want news about Liquidstreams, LLC:

### a) What you give us voluntarily

- Email address — when you enter it and press **Subscribe** to the mailing list. (Optional) We use it only for the newsletter and for necessary service messages about subscriptions if you ask for them.

### b) Information collected automatically

- Technical/site data — like IP address, browser type, device type, pages visited, and basic usage data. This is used to run the Site, measure traffic, and keep the Site secure and working. Non-essential tracking or analytics will only be active if you consent in the cookie banner.

### c) What we do not collect (from this Site)

- We do not ask for or store payment card information on this Site. We do not ask for Social Security numbers or similar sensitive data here.

## 3. How we use the information

We use the information for a few specific, limited purposes:

- To send the newsletter and other email updates **only if you subscribed**.
- To respond to inquiries you send via contact forms or email.
- To maintain site security, prevent abuse, and improve the Site (using aggregated/anonymous analytics).
- To comply with legal obligations if required.

We will not use your email for marketing unless you opt in to receive marketing material, and you can unsubscribe at any time.

## 4. Sharing and disclosures

We will not sell your email or any personal information.

We may share limited personal information only in these situations:

- **Service providers:** trusted vendors who assist us (e.g., email delivery, hosting, security). We require contracts that limit how they use personal data.
- **Legal reasons:** if we must by law (court order, legal process) or to protect our rights, property, safety, or the safety of others.
- **Business transfer:** in the event of sale or merger, personal data may be transferred as an asset (we will notify you where required).

If we ever change how we share data in a way that might be considered a “sale” or “sharing” under California law, we will disclose that and provide an opt-out.

## 5. Cookies & tracking on the Site

- The Site uses **essential cookies** required for basic operation.
- The Site may use **non-essential cookies** (analytics or performance cookies) but these will be disabled by default until you consent via the cookie-consent banner.
- You can change or withdraw your cookie preferences at any time using the cookie banner or browser settings.

## 6. Newsletter subscribers — retention & unsubscribe

- If you subscribe, we will keep your email address until you: (a) unsubscribe; (b) request deletion; or (c) we must retain it for legal reasons. Typical retention: **until you unsubscribe**, except where law requires longer retention (for example, to preserve records for a legal claim).
- **To unsubscribe:** click the **Unsubscribe** link in any email we send, or email [privacy@liquidstreams.com](mailto:privacy@liquidstreams.com) with the subject line “Unsubscribe — Newsletter”

## 7. Your privacy rights (short guide)

Depending on where you live, you may have rights such as:

- **Access** — ask what personal data we have about you.
- **Correction** — ask us to correct inaccurate data.
- **Deletion** — ask us to delete your data (subject to legal exceptions).
- **Opt-out** — of sale/sharing (California residents).
- **Portability** — receive your data in a machine-readable format (where applicable).

To exercise rights: email [privacy@liquidstreams.com](mailto:privacy@liquidstreams.com) with “Privacy Request” and describe your request.

For California residents, you can also use a web form at <https://liquidstreams.com/privacy-requests> (if implemented). We will verify identity as needed and respond within the time required by law (typically **30 days** for EEA/GDPR requests and **45 days** for CCPA requests; we may extend where permitted and will notify you).

## 8. Security

We use reasonable administrative and technical safeguards (TLS/HTTPS for data in transit, access controls, and secure hosting practices). No system is perfectly secure — if a breach occurs we will comply with all applicable breach notification laws.

## 9. Children

This Site is not directed to children under 16 (or a higher age where local law requires). We do not knowingly collect personal information from children under the applicable minimum age. If you believe we have collected such information, please contact [privacy@liquidstreams.com](mailto:privacy@liquidstreams.com) and we will delete it promptly.

## 10. International visitors / data transfers

Liquidstreams, LLC is a U.S. company. If you access the Site from outside the U.S., your data may be transferred to and processed in the United States. Where necessary, we will take reasonable steps to ensure appropriate safeguards.

## 11. Third-party websites & links

The Site may link to third-party websites. We are not responsible for their privacy practices. Read their privacy policies before providing any personal information.

## 12. Changes to this policy

We may update this policy from time to time. If we make material changes, we will update the "Last updated" date and, where appropriate, post a notice on the Site or send a notice to subscribers.

## 13. How to contact us

Privacy questions or requests: [privacy@liquidstreams.com](mailto:privacy@liquidstreams.com)

Mail: Liquidstreams, LLC, 680 W. Nye Lane, Suite 201, Carson City, NV 89703.